



Southern Power Maintenance provides transportation, installation, refurbishment, maintenance and commissioning services of high voltage plant in Transmission, Distribution substations, and Generation power stations. Our know-how encompasses services in installation and maintenance of entire HV yard plant and equipment such as transformers, circuit breakers, switchgear, instrument transformers, electrical busbars, power and control cables, earthing, cabling and stringing

In order to achieve quality prominence; SPM is committed to absolute quality and superior customer service. SPM strives to do things right the first time in an effort to exceed customer requirements and expectations.

We are passionate about quality and service delivery with special reference to our customers, sub-contractors and other interested parties. In order for us to achieve our organisational goals, SPM is committed to the following:

- Deliver defect-free products and service, every time.
- Rigorously drive quality through continual improvement i.e. corrective and preventive action.
- Continuously train our employees to keep abreast of the latest technology and trends in the environment we are operating in.
- Audit our processes, suppliers and sub-contractors to ensure consistent quality products and services.
- Ensure that customer complaints are dealt with immediately through effective communication.

Our internal processes are reviewed annually by management to achieve cutting-edge organisational goals. The quest for zero defects is our ultimate goal.

Approved by:

CEO: Mvuyo Tyobeka

Date: 25 March 2021

References:

ISO9001:2015	ISO 45001:2018	ISO14001:2015
5.2		

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