



Privacy and Cookie Policy

1. Southern Power Maintenance takes your privacy seriously and is committed to protecting your personal information. We use the personal information that we collect from you in accordance with this Privacy and Cookie Policy.
2. Personal information when used in this Policy means information that can identify you as an individual or is capable of identifying you. By personal information we do not mean general, statistical, aggregated or anonymised information.
3. Your use of our services signifies your consent to us collecting and using your personal information as specified below.
4. How we collect information about you:
 - 4.1. You provide personal information to us when communicating with us; if you make use of our services, we will ask for your name, address and e-mail address and any other relevant information about you, etc.)
5. How we use your information:
 - 5.1. We may use your information to confirm that your orders have been received; to validate you as a customer when using our services, to prevent and detect criminal activity, fraud and misuse of or damage to our services or networks; to prosecute those responsible.
6. How long do we keep your information for:
 - 6.1. The time periods for which we keep your information may vary according to the use or purpose attached to the information. Unless there is a specific legal requirement requiring us to keep your information, however, we will not keep it for longer than necessary for the purpose for which the information was collected or for which it is to be processed.
7. Disclosing your information to third parties:
 - 7.1. We do not disclose detail of user's personal information; we may provide aggregate statistics about our sales, customers, traffic patterns and other website information to third parties, but these statistics will not include any information that could identify you.

8. When and where do we use cookies?

8.1. We create cookies when you visit our website. These cookies will hold information collected from your browser and will allow us to recognise you as a customer and provide you with the services you require.

9. How can you refuse or opt out of cookies?

9.1. Most browsers are set by default to accept cookies automatically, but you can alter the settings of your browser to prevent automatic acceptance and to prompt you every time a cookie is sent to you or to allow you to choose not to receive cookies at all.

10. How can you manage your privacy preferences?

10.1. If you would like us to stop processing your information for marketing purposes, please send us an email request.